

### Waste management

**STRATEGY** 

## gods and objectives

Detailed below are our short, medium and long term goals in waste management.

#### long term goals

- » Continue to be a 0% waste to landfill company by use of our waste collection company
- » Reduce, reuse and recycle in all areas of the business to minimise the amount of waste we produce
- » Offer our customers a take back programme for used toners to be recycled

#### medium term goals

» Engage employees to actively participate in the continual improvement of Heatons environmental impact

#### short term goals

- » Implement waste efficient behaviour in the office
- » Weekly vehicle inspections, guaranteeing vehicles are operating efficiently to maximise the lifespan of tyres
- Where possible reuse packaging in warehouse for sending out goods to customers

### key performance indicators

To track our progress in waste management towards our Environmental, Social and Governance Policy and ensure alignment with our goals and objectives, the following are used:





- » Reduce the use of single use packaging and disposable items within the workplace
- » Reduce road miles and tyre usage by delivering orders complete and error free

#### reuse



- » Reuse packaging from suppliers to send on items to our end user
- » Reuse toners by use of the office basics brand where around 75% is recycled/remanufactured





- » Recycle over 15,000kg of cardboard each year
- » Recycle over 500kg of stretch-wrap each year
- » Recycled paper is used for our catalogues wherever possible
- » Recycle all toners and office papers at each of our sites

#### accountability

Various roles within our business have been assigned responsibility in certain areas of the waste management strategy:

- Circulating the strategy to employees waste management champion
- Determining the actions that are required to achieve each goal - waste management champion
- » Keeping track of the key performance indicators– waste management champion
- » Reviewing and signing waste management strategy senior management

Signed: David dielding
Position: Managing Director

Date: 21/02/22

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